

Refunds and Cancellations

Refund Policy

Our commitment is to provide you with the best value at the best price, along with excellent customer service.

100% Money Back Guarantee

Your satisfaction is very important to us, so if you are not fully satisfied with our products we will gladly exchange it or give you a full refund, minus any shipping charges. Returns are also subject to a restocking fee. Products must be returned in their original packages and condition, including any labels, within seven (7) business days of receipt. **PRODUCTS ALTERED IN ANY MANNER WILL NOT BE ACCEPTED FOR EXCHANGES OR REFUNDS.** Returns should be shipped via FED EX or US Mail with the return receipt to:

Premier Janitorial

Attn: Returns
22 Mead Street
Dayton, OH 45402

Fraudulent Credit

Any fraudulent ordering and unauthorized use of a credit card will be reported. We reserve the right to suspend and reject any order we suspect are fraudulent. We will cooperate with the authorities to assist in prosecuting any offenders.

Security

The information submitted through our website is secured by Secure Socket Layer (SSL) authentication to ensure each transaction is protected.

We reserve the right to change our policies at any time without notice.

22 Mead Street, Dayton, OH 45402
Toll Free: (800) 289-1543 | Tel: (937) 496-2320